



Press release

11 January 2022

Ebury accelerates global growth with the appointment of Louise Chan as COO

- Louise Chan joins Ebury's leadership team from HSBC where she was the Global Head of Innovation, Delivery and Capability Development
- Louise takes on an expanded Chief Operating Officer role covering Operations as well as Product, Data and Regulatory Reporting
- Following appointment of the new CTO, the global rollout of Ebury's transaction services is accelerating

Ebury, one of the largest fintechs in Europe, is delighted to announce the appointment of Louise Chan as their Chief Operating Officer.

Louise is a global leader in the digital payments industry specializing in multi-currency capabilities, with a superb record of delivering transformation and business growth in complex environments.


She joins Ebury from HSBC where she was the Head of Innovation, Delivery and Capability Development, and also worked in Global Digital Payments roles for both retail and wholesale clients for over 4 years. Louise has previously held roles in other banks, including Barclays, in operations and payments.

Louise takes on an expanded remit as COO covering Product, Data and Regulatory Reporting as well as Operations.

The appointment of Louise Chan to the leadership team follows that of Victor Tuson Palau as Chief Technology Officer in an exciting period for Ebury as it continues to develop an increasingly wide range of tailored solutions for businesses that trade or conduct activities internationally.

Founded in London in 2009 by Spanish entrepreneurs Juan Lobato and Salvador García, the company has grown its global market presence to a network of 24 offices in 20 countries and more than 1,300 employees. The volume of transactions executed by Ebury amounts to \$21 billion annually.

Ebury offers financial solutions to help SMEs and midcaps trade internationally. It specializes in international payments and collections, offers foreign exchange in over 130 currencies for both



major and emerging markets, as well as cash management strategy, trade finance, and foreign exchange risk management.

Louise Chan, COO at Ebury, said: "I am excited to join Ebury's leadership team and use my banking experience to lead the development of new products. Companies are constantly looking for ways to reduce boundaries to trade internationally and need market-leading partners to support these aims. Ebury's innovative tech platform, its network of strategic banking partnerships, and market-leading customer service positions it well to accelerate growth."

Juan Lobato, Co-Founder and Co-CEO of Ebury, said: "I am delighted to welcome Louise to Ebury's leadership team. Her wealth of experience at global banks with operational management, customer experience and product development is compelling. As Ebury continues to expand, her expertise will be vital to our success. I am looking forward to working with Louise and executing our ambitious growth strategy."

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About Ebury

Ebury is a fintech company offering financial solutions aimed mainly at SMEs and midcaps. It specializes in international payments and collections, offers foreign exchange activity in over 130 currencies for both major and emerging markets, as well as cash management strategies, trade finance, and foreign exchange risk management.

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Throughout its history, the company has received more than 20 international awards, including the Financial Times 1000 Europe's fastest-growing companies 2020 and The Sunday Times Tech Track 100. All these recognitions place Ebury as one of the leading European fintech companies.